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Senior Vice President, Azure Leader,
14-time Microsoft MVP & bestselling author

Pablo Piovano

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AI-Powered Claims Insight Solution: Automating Worker Injury Data Analysis

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Automated claims analysis with AI

Faster insights, improved decision-making, and enhanced regulatory compliance.

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Claims Analysis

Problem

The company spent excessive time manually searching through lengthy worker injury claims, leading to delays in decision-making and missed opportunities to identify critical trends.

Solution

An Azure OpenAI-powered system automated the categorization and analysis of claims data, providing a plain language search interface for quick, accurate insights.

Benefits

Solution increased efficiency, improved decision-making, enhanced risk management, ensured regulatory compliance, and reduced operational costs by streamlining data retrieval and analysis.

3,000 claims per year and growing, each claim averaging 50 pages of attorney and medical notes, bundled into 1,000+ page Notebooks.

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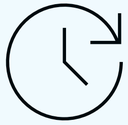
Insurance Claims Data

STRUCTURED

- Demographics
- Type of Accident
- Dates
- Accident Narrative
- Claim Status
- Settlement Estimate 

UNSTRUCTURED

- Defense Counsel
- Medical Care
- Claims Adjuster

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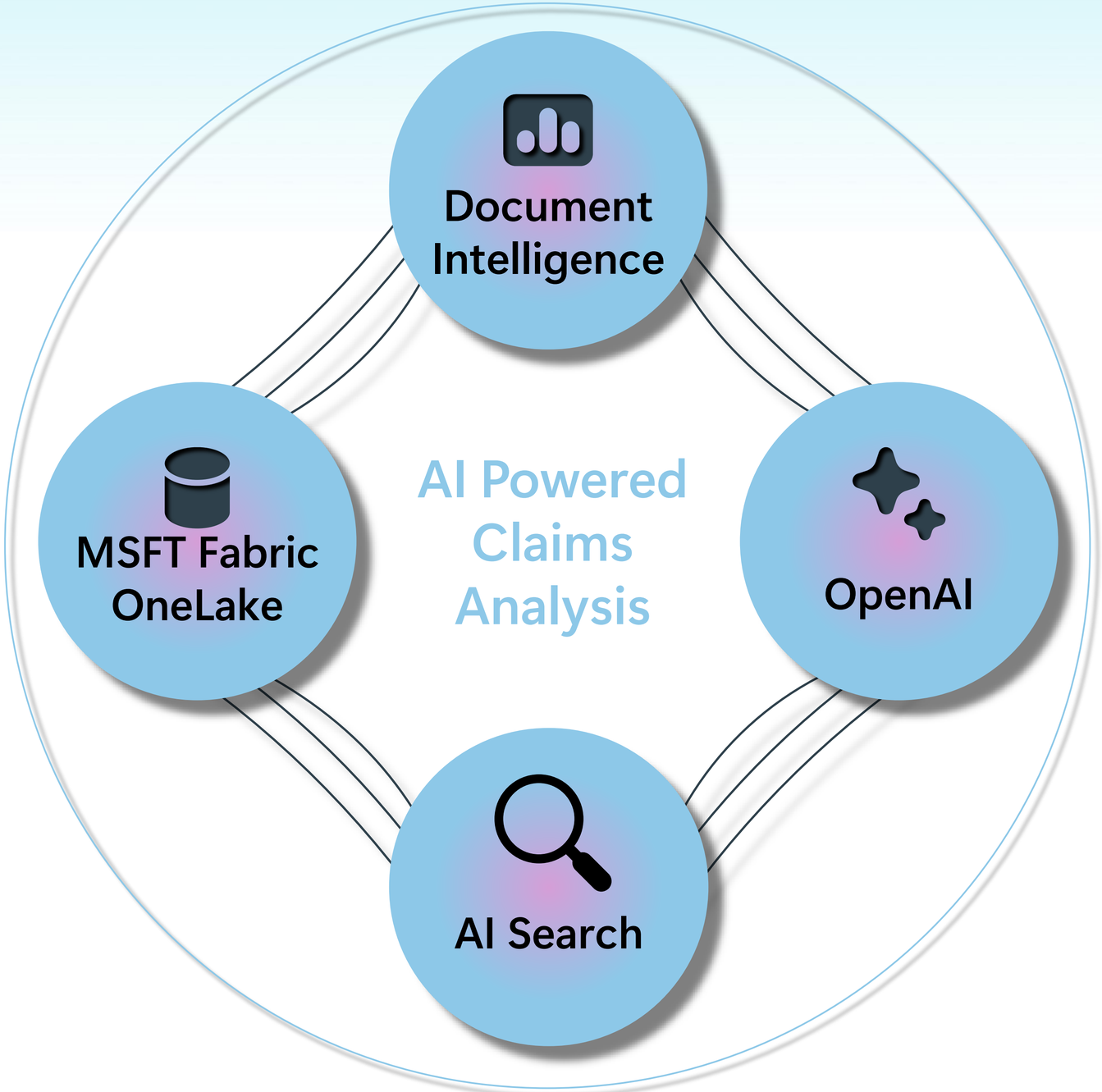

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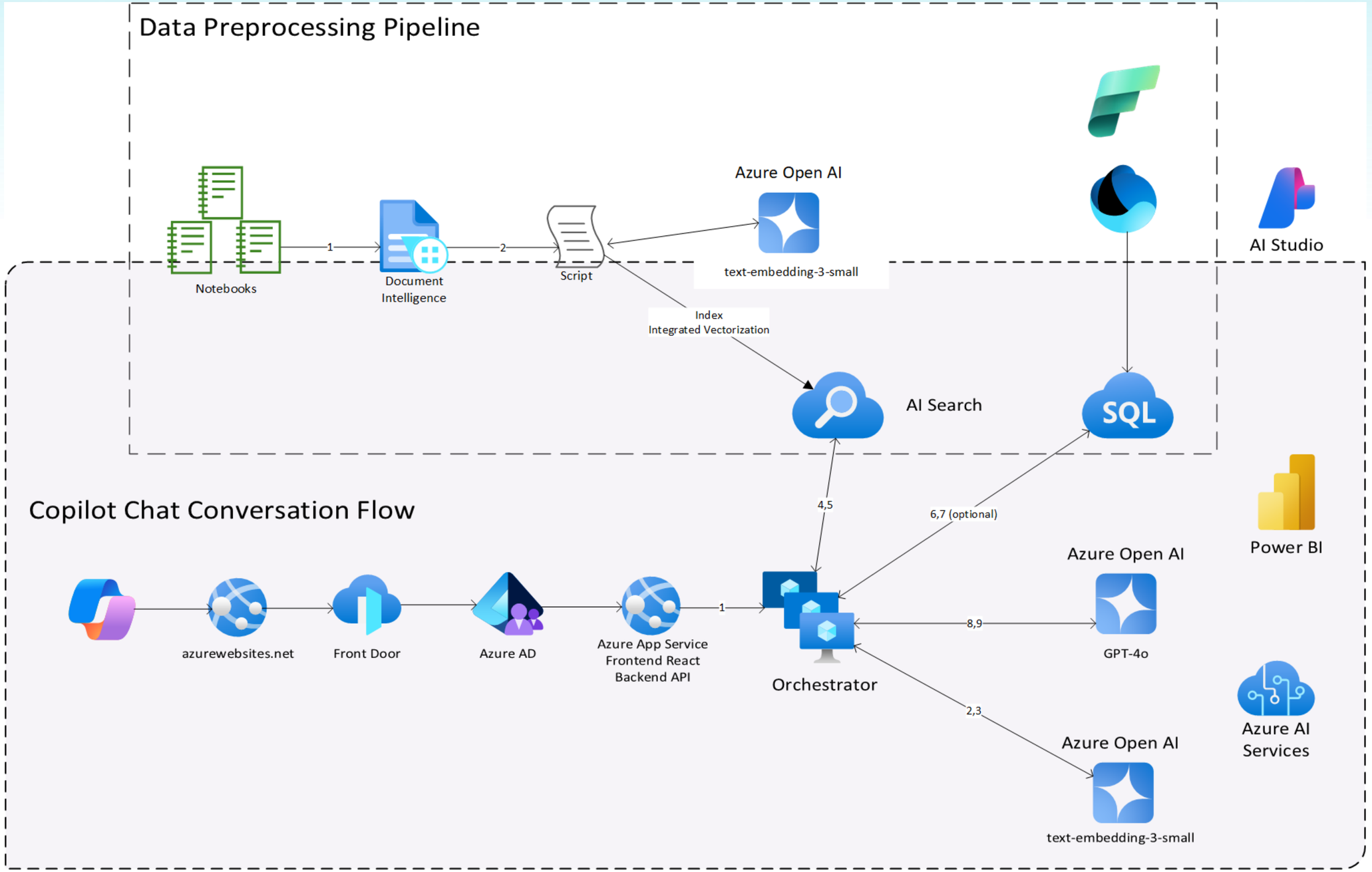

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Demo

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